



## PATENTS AND COMPANIES REGISTRATION AGENCY

### PUBLIC NOTICE

#### **ONLINE ACCESS OF BUSINESS REGISTRATION SERVICES AND ADJUSTMENT TO CUSTOMER SERVICE CENTRE OPERATING HOURS**

In an effort to enhance efficiency in delivery of our services to the public, the Patents and Companies Registration Agency (PACRA) would like to inform members of the public that with effect from **Monday 14<sup>th</sup> October 2024**, PACRA will no longer attend to walk-in clients wishing to access business registration services which are available on our online platforms.

ALL business registration services that are not yet available on the online Pacraportal and Zamportal will only be accessible physically at any of our offices from 08:30 hours to 13:00 hours, Monday to Friday.

Note that once all business registration services are onboarded on the online portal, PACRA will no longer attend to walk-in clients.

Henceforth, members of the public are therefore encouraged to continue utilising the online portals to access our business registration services

For any queries please contact PACRA on 0211 255127 and the Call Centre on 5111. Alternatively you may contact the Agency by sending an email to [pro@pacra.org.zm](mailto:pro@pacra.org.zm) or visit our website: [www.pacra.org.zm](http://www.pacra.org.zm)

Issued by Management.

8<sup>th</sup> October, 2024.